

Minutes of Patient Group Meeting – Thursday 22 August 2013 at 1.00pm

Present: Dr Ann
Sue Lambert
Janice Durdey
Vicky Flint

William Amegah
Peter Webster
Leigh Buccanan (CSW)

Email: Kirsty Baines
Ian Freeman

Megan Cardwell
Rachel Woodhead

New Patient Group Member

The group introduced themselves to Vicky our new member, Janice also attended the meeting (we normally email Janice with the agenda and minutes). They were both welcomed into the group.

Group Member Left

Janet Tonner has left the group because she thought the meetings have become too political. Janet did not know what we were talking about when we started talking about information technology. Sue thanked Janet for the support she had given over the years.

Community Support Worker

Leigh started the meeting describing her role to Janice and Vicky, William and Peter had met Leigh before at our previous meeting. Since Leigh started her post with the GP Association in February, she has seen about 80 of our patients. Two of our patients are alcoholic, since Leigh has been involved with them; there attendance at Accident and Emergency has gone down considerably. Leigh said anyone can refer to her, Leigh handed out referral cards.

GP Association

As I have said at previous meetings our 3 practices are working together (Deepcar, Oughtibridge and Valley Medical Centres). Most of the GP practices in Sheffield have GP Associations. We work closely together along with District Nurses, Case Managers, Palliative Care Nurse (from St Lukes Hospice), Social Services, GPs Practice Managers and Practice Nurses. Most of the practices have a respiratory nurse specialist and a diabetic nurse specialist. Having these nurse specialist in surgery reduces hospital out patient appointments. Patients who have severe COPD can be put on the telemed system. If the patients condition becomes unmanageable

at home, they can take their readings and send them straight to the nurse specialist at the hospital. This saves the patient attending hospital, they are then informed how the manage their condition better. We have a couple of patients on this.

Patient Survey

Sue handed the patient survey out to the patient group and asked them if they were happy with the questions. William said it is different from last year, Sue said this years' survey is a more up to date version. The group are happy with the questions. We are now going to start our patient survey.

Flu Clinics

Our flu clinics start on Saturday 5 & 12 October – If you fall into any of the categories please make an appointment with the receptionist.

Next Meeting – I will contact you approximately 2 weeks before we meet.